

Facilities Management Policy

Bristol Waste Company (BWC) is committed in delivering high-quality Integrated Facility Management services, which include commercial cleaning solutions and security services such as guarding, keyholding, alarm response, cash & valuables in transit (CVIT), transportation and distribution services, and secure storage and vaulting.

- This Facilities Management Policy Statement is available to all employees via noticeboards and the extranet and is also available to all other interested parties on our website. This will be reviewed on an annual basis.
- Risk Assessments and associated documentation against agreed criteria are continually carried out.
- Any regulatory requirements and the requirements of the standards that the Company subscribes to are adhered to, including:
 - ISO9001 Quality Management; ISO45001 OHS Management; ISO14001 Environmental Management and ISO41001 Facilities Management
 - BS10800:2020 Provision of Security Services; BS 7858:2019 Screening of Individuals
 - BS7984-3:2020 Provision of Mobile Security Services
 - BS7499:2020 Provision of Static Site Guarding Security Services, BS7984-1:2016 Keyholding and Alarm Response Services and BS7872:2011 Manned Security Services
- Additionally, the Management will ensure any subcontractor employed for a particular function will meet the requirements specified and accept responsibility for their actions.
- The Management team have responsibility for establishing and maintaining facilities management system and to ensure its integrity is maintained through instruction and training of its personnel and that each employee has a proper understanding of what is required of them.
- Equally, every employee has a personal responsibility to maintain this integrity.
- Facilities Management teams are committed to conducting all its operations in a manner that will ensure the health and safety of its employees and maintain high standards of environmental protection.
- Facilities Management is committed to follow Bristol Waste Company Health and Safety, Quality and Environmental policies.
- We commit to continual improvement of the facility management system that meets the requirements of ISO 41001, with communication of any changes necessary to sustain performance and improvement.

A handwritten signature in grey ink that reads 'Richard Williams'.

Richard Williams
Managing Director
October 2025