

Client case study

We The Curious

We The Curious is an educational charity and South West England's leading science centre. They provide experiences that bring people together to play, get creative with science and explore different ideas.

Their vision asks 'what if everyone is included, curious and inspired by science to build a better world together?'

wethecurious.org

At a glance

Challenges

- Disjointed waste management
- Limited flexibility on waste collections
- Lack of visibility on waste rates

Results

- Improved efficiency
- Aligned sustainability goals
- Enhanced customer service
- Additional IT Reuse benefits



Mark Lambert
Estates Manager

"Bristol Waste provides us with an excellent customer service, and their vision for sustainability in Bristol aligns neatly with our pledge for a more sustainable future."



Challenges

We The Curious struggled with inefficiencies in their waste management service, which was handled through their cleaning service provider.

"Changes or issues had to go through a 3rd party, which made the whole process slow," said Mark.

Additionally, managing different waste streams through separate providers caused missed or overflowing collections, creating further complications.

Solution

Bristol Waste now provides all waste services, including general, food, mixed recycling, glass, metal, furniture and chemical waste.

Bristol Waste also provides We The Curious with a customer portal, allowing them to track waste streams and to provide their sustainability team with valuable data.

Results

The consolidation led to improved efficiency, better service and alignment with their sustainability goals.

"Through the Bristol Waste IT Reuse scheme, we were able to donate IT equipment to be upcycled and given to local schools," said Mark.

Overall, this partnership streamlined waste management and reinforced We The Curious' commitment to environmental responsibility.