

## Client case study

# Nuffield Health Bristol Hospital

Nuffield Health Bristol Hospital opened in 2013, replacing the old Chesterfield hospital.

The hospital combines leading-edge clinical facilities with an outstanding customer experience.

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[nuffieldhealth.com/hospitals/bristol](http://nuffieldhealth.com/hospitals/bristol)

## At a glance

### Challenges

- Lack of recycling rates transparency
- Narrow recycling capabilities
- Unreliable waste collection service

### Results

- Waste weighing and tracking
- Expanded recycling capabilities
- Reliable waste collection service



**Gerri Morgan**  
Facilities Manager

"It's a partnership, not just a transaction, so we always feel like we're getting a first-class service. And knowing that the food waste we recycle is going to powering local homes, is amazing!"



## Challenges

The hospital had long been satisfied with Bristol Waste's domestic services. However, as sustainability became a core focus, it was clear that the limitations of a domestic service were a barrier to fully achieving their environmental goals.

"We couldn't prove what we were recycling and the commercial service offers better bins and skips and the ability to segregate more. We now recycle soft plastics and other materials we couldn't before," said Gerri.

## Solution

Bristol Waste transitioned the hospital to the commercial service and now provides a full recycling service along with data and insights into recycling rates by waste stream.

## Results

Unlike previous providers, Bristol Waste offers a consistent and reliable service to the hospital, ensuring peace of mind.

With a full commercial service, the hospital was able to recycle a broader range of materials, reducing what is sent to landfill.

The introduction of waste weighing provided transparency into recycling efforts.

"Bristol Waste provided us with regular updates for our recycling rates - it's brought a sense of pride to everyone who works here," said Gerri.